

Qwest Claims provides a comprehensive claims service offering an effective and flexible approach to the handling all types of marine, energy and transportation claims.

Services offered can range from one-off assignments to deal with a particular issue to a full-time retainer providing insurance and claims management for an operator who does not have access to these services in-house or wants to outsource.

Qwest Claims provides first class advice and claims handling from industry experts without the fixed cost overheads.

## Key features

- High quality advice from the right industry professional – lawyer, claims handler, master mariner – who understands your problem.
- Available around the clock from our global network.
- Service provided on a permanent basis or as and when needed.
- Value for money with annual arrangements, fixed fees, hourly rates, no cure no pay or any combination of these to fit your requirements and all agreed in advance.



## Who is it for?

- Shipowners and operators
- Time and voyage charterers
- Traders
- Shipmanagers
- Freight forwarders
- Insurers – Liability, Hull, Energy, P+I
- Brokers
- Banks
- Salvors
- Governments and local authorities.

## What kind of claim?

- Investigation and advice
- Recovery or defence
- Low value or below deductible
- Run off
- Outsourcing
- Correspondent and claims settling agency
- Liner Service Scheme – high volume, low value
- QStaff – expert personnel for long- or short-term assignments.

